

LAKE MIRAGE HOMEOWNERS ASSOCIATION

C/O Capital Property Ventures
2450 S Gilbert Rd, Ste 100
Chandler, Arizona 85286
(480) 538-2565 * Fax (602) 391-2626

October 20, 2021

Re: PAYMENT OPTIONS

Dear Homeowner:

Welcome to the Capital Property Ventures family! As you may have heard from previous correspondence, we have assumed management duties of your Association starting November 1, 2021. Enclosed with this letter please find your **November 2021 billing statement**. Any balance on your account from the previous management company will carry forward and be visible on your December statement.

Each Owner is encouraged to set-up an Owner Account on the CPV website (cpvmgt.com). This will enable each owner to view important information about the community and your personal account ledger. It will also have a link to make your HOA Monthly Assessment. To set-up your Owner Account please follow these steps:

- Go to **cpvmgt.com**
- Click the **Forms and Payments** link
- Click the **Portal Login** button
- Click the **Create Login** link and register with your **Account Number** from this statement (please note that your account balances from the previous management company will be entered in December)

Please note that **ACH auto-withdrawals will no longer be processed from the previous management company**. Owners must **make payment arrangements using one of the following 3 options**:

1. **Mail a personal check using the coupon on the enclosed statement and remittance envelope.**
2. **Set-up Re-occurring Online Bill Pay at Your Own Bank. Please follow these instructions when setting up.**
 - a. **Set Lake Mirage as the Bill Payee**
 - b. Send to the address on the included Statement: **P.O. Box 98082, Phoenix, AZ 85038-8082**
 - c. Include the **Account Number listed on your Statement**.
3. **Set-Up Re-occurring Online Payments with a Credit Card or E-Check through CIT Bank:**
 - a. Go to <https://propertypay.cit.com>
 - b. Select if you would like to **Sign Up for an account** or **Pay Now** to make a one-time payment.
 - c. Enter your personal information.
 - d. Enter the following community information (listed on Statement):
 - i. Management Company ID: 1187
 - ii. Association ID: LMH
 - iii. Association Name: Lake Mirage Homeowner Association
 - iv. Mgt Company Name: Capital Property Ventures
 - v. Property Account No.: **As Listed on your Statement**
 - vi. Select Payment by E-Check or Card (Credit Card).

NOTE: If you set up an Owner account on cpvmgt.com, this information populates automatically on the CIT Bank Payment info noted above and you can also set up your CIT Account for Recurring payments.

If you have any questions regarding your payments or need help setting this up, please contact the office at 480.538.2565 or via email at info@cpvmgt.com.

Sincerely,
CPV Management